



TE TAI ŌHANGA  
**THE TREASURY**

Reference: 20220097

13 April 2022



Dear 

Thank you for your Official Information Act request, received on 21 March 2022. You requested:

*Copies of any of reports, correspondence, or emails, both internal and external mentioning the business Crime Scene Cleaners, up to January 31, 2022.*

*Copies of any payments, itemised by date and amount, made to Crime Scene Cleaners since the business was established in 2010, up to January 31, 2022.*

### **Information being released**

Attached are excerpts from two KiwiRail Weekly Reports held by the Treasury that mention Crime Scene Cleaners. The Treasury does not hold any other items that mention this company that are within scope of your request.

The Treasury has not made any payments to Crime Scene Cleaners since the business was established in 2010.

Please note that this letter (with your personal details removed) and enclosed documents may be published on the Treasury website.

This reply addresses the information you requested. You have the right to ask the Ombudsman to investigate and review my decision.

Yours sincerely

Reubhan Swann  
**Manager, Ministerial Advisory Service**

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<https://treasury.govt.nz>

**20220097**  
**Information for Release**

**Excerpt from KiwiRail Weekly Report for the week beginning 31 January 2022**

**CRIME SCENE CLEANING**

A Radio New Zealand enquiry if KiwiRail is a client of a company called Crime Scene Cleaners (we are) has led us to discover that the company posts on its Facebook page distasteful pictures from some of the scenes it cleans. This included pictures of KiwiRail carriages being cleaned after hitting livestock.

That almost certainly will be the angle of the story, though not necessarily focused on rail alone because the subject matter on the Facebook page is wide, and also includes pictures following suicides and other sensitive subject matter.

As soon as we discovered the posts we got in touch with the company and asked for the immediate removal of any images showing pictures of our network, or of our locomotives, wagons or carriages, and said they were not to post any more rail-related pictures. The company has agreed and has removed the rail related posts, however it is possible the reporter had taken screenshots before we were aware of them.

**Excerpt from KiwiRail Weekly Report for the week beginning 7 February 2022**

**CRIME SCENE CLEANING**

Radio New Zealand ran its item on Crime Scene Cleaners on 8 February 2022. KiwiRail was mentioned, and one of the images described on the company's website was related to a locomotive fatality. We were not the focus of the story.

As noted last week, we were able to confirm we had been in touch with the company and asked for the immediate removal of any images showing pictures of our network, or of our locomotives, wagons or carriages, and said they were not to post any more rail-related pictures. We are considering if any further action is required.