

Reference: 20150374

22 October 2015



Thank you for your Official Information Act request, received on 27 August 2015. You requested the following:

*“All briefings, memorandums, correspondence, and reports from September 2014 to the present between the Minister for Social Development and Treasury relating to the privatisation or contracting out of social services including social housing”.*

On 24 September 2015 we extended the time limit for deciding on your request by an additional 20 working days.

### Information Being Released

Please find enclosed the following documents:

Item	Date	Document Description	Decision
1.	31 October 2014	Joint Report: BPS Result Area One Refresh: Further Information	Release in part
2.	13 March 2015	Joint Report: Proposed Cross Agency Approach to achieving the revised BPS Result 1 target	Release in part

I have decided to release the relevant parts of the documents listed above, subject to information being withheld under one or more of the following sections of the Official Information Act, as applicable:

- personal contact details of officials, under section 9(2)(a) – to protect the privacy of natural persons, including deceased people,
- advice still under consideration, section 9(2)(f)(iv) – to maintain the current constitutional conventions protecting the confidentiality of advice tendered by Ministers and officials, and

- names and contact details of junior officials, under section 9(2)(g)(i) – to maintain the effective conduct of public affairs through the free and frank expression of opinions.

In making my decision, I have considered the public interest considerations in section 9(1) of the Official Information Act.

Please note that this letter (with your personal details removed) and enclosed documents may be published on the Treasury website.

This fully covers the information you requested. You have the right to ask the Ombudsman to investigate and review my decision.

Yours sincerely

David Mackay  
Manager, Labour Market and Welfare

# Information Being Released

## OIA 20150374

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**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA



**THE TREASURY**  
Kaitohutohu Kaupapa Rawa

**Treasury Report: BPS Result Area One Refresh: further information**

<b>Date:</b>	31 October 2014	<b>Report No:</b>	T2014/1768
			REP/14/10/767
		<b>File Number:</b>	SH-3-2-4-12

**Action Sought**

	<b>Action Sought</b>	<b>Deadline</b>
Minister of Finance (Hon Bill English)	<b>Note</b> the contents of this report <b>Refer</b> this report to the Minister for Disability Issues	7 November 2014
Minister for Social Development (Hon Anne Tolley)	<b>Note</b> the contents of this report	7 November 2014

**Contact for Telephone Discussion** (if required)

<b>Name</b>	<b>Position</b>	<b>Telephone</b>	<b>1st Contact</b>
<i>Withheld under s9(2)(g)(i)</i>		<i>Withheld under s9(2)(a)</i>	✓
Fiona Carter-Giddings	Manager, Labour Market and Welfare, The Treasury	04 917 7021 (wk)	
Freddy Ernst	Principal Analyst, Investment Implementation Team, Ministry of Social Development	(04) 916 3020 (wk)	
Damian Edwards	General Manager, Investment Approach Ministry of Social Development	(04) 918 9551 (wk)	

**Actions for the Minister's Office Staff** (if required)

**Return** the signed report to Treasury.  
**Refer** to the Minister for Disability Issues.

**Enclosure:** No

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**Treasury Report: BPS Result Area One Refresh: further information**

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**Executive Summary**

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This report provides you with further information about the operational, policy and fiscal implications associated with expanding and increasing the Better Public Service Result Area One target to include: recently exited clients (Recent Exits), Sole Parent Support clients (SPS) and/or Supported Living Payment (SLP) clients.

*Not relevant to request*



*Withheld under s9(2)(f)(iv)*



*Not relevant to request*



*Pages 3 and 4 not relevant to request*

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**Current operational arrangements**

6. MSD's service delivery model offers differentiated case management:

- Work Search Support for clients that are closer to the labour market and can undertake their job search with minimal support.
- Work Focused Case Management for clients that need assistance to overcome barriers and gain employment. These clients receive intensive one-to-one case management and can receive core employment services such as subsidies, training programmes and participate in contracted out service trials. All clients have work obligations and are required to meet with case management staff on a regular basis (at least every 28 days). Work Focused Case Management is split into three sub-streams depending on the characteristics of the client:

*Not relevant to request*



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Not relevant to request

**Operational impacts**

11. While the current service delivery model is focused towards longer-term JS, Work and Income has recognised the liability associated with SPS clients and when capacity allows, SPS clients also receive Work Focused Case Management. The exception is parents who have children under three who receive much less intensive General Case Management. There are also two voluntary trials which Sole Parents can participate in:
- A contracted out case management trial which is offered to Sole Parents with children between 5 and 13 years.
  - A flexible childcare assistance trial to enable SPS clients to undertake >20 hours of work outside of standard working hours (e.g. shift work).

Not relevant to request

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35. *Not relevant to request*

36.

37.

38.

39. *Withheld under s9(2)(f)(iv)*

*Not relevant to request*



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**New Zealand Government**



**Joint Report:** Proposed cross-agency approach to achieving the expanded Better Public Services Result 1 target

<b>Date:</b>	13 March 2015	<b>Report No:</b>	T2015/109
		<b>File Number:</b>	SH-3-2-4-10

**Action Sought**

	<b>Action Sought</b>	<b>Deadline</b>
Minister of Finance (Hon Bill English)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister for Tertiary Education, Skills and Employment (Hon Steven Joyce)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister for State Services (Hon Paula Bennett)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister of Health (Hon Dr Jonathan Coleman)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister of Justice (Hon Amy Adams)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister of Education (Hon Hekia Parata)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister for Social Development (Hon Anne Tolley)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister for ACC (Hon Nikki Kaye)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015
Minister for Māori Development (Hon Te Ururoa Flavell)	Discuss the contents of this paper at the appropriate Social Sector Priorities Ministers' Meeting on 14 April 2015	14 April 2015

**Contact for Telephone Discussion**

<b>Name</b>	<b>Position</b>	<b>Telephone</b>	<b>1st Contact</b>
Withheld under s9(2)(g)(i)		N/A	Y
Carolyn Palmer	Principal Analyst, Labour Markets and Welfare, Treasury	04 890 7262 (wk)	
Damian Edwards	General Manager, Investment Approach, MSD	04 918 9551 (wk)	Y


**Actions for the Minister's Office Staff**

Return the signed report to Treasury.

**Enclosure:** No

Paragraphs 27 and 50 withheld under s9(2)(f)(iv). Remainder of pages 2-23 not relevant to request

*Not relevant to request*



64. MSD currently contracts out its case management service for youth through the Youth Services, has two trials (1000 places each) for contracted case management for Sole Parents and clients with mild to moderate mental health conditions, has a contract with the Red Cross to help refugee clients into employment and a range of smaller locally based contracts for case management services.

*Not relevant to request*

