

Reference: 20150367

4 November 2015



Thank you for your request made under the Official Information Act, received on 24 August 2015. You requested the following:

- *How many cell phones have been provided to staff for each of the financial years 2007/08 to date by model type?*
- *How many iphones have been provided to staff for each of the financial years 2007/08 to date by model type?*
- *What is the total hardware cost for cell phones provided to staff for each of the financial years 2007/08 to date?*
- *What is the total hardware cost for iphones provided to staff for each of the financial years 2007/08 to date?*
- *What is the total software cost for cell phones provided to staff for each of the financial years 2007/08 to date?*
- *What is the total amount spent on cell phones calling/messaging/data plans for cell phones provided to staff for each of the financial years 2007/08 to date?*
- *How many cell phones provided to staff have been lost for each of the financial years 2007/08 to date?*
- *How many cell phones provided to staff have been destroyed or damaged beyond repair for each of the financial years 2007/08 to date?*
- *How many cell phones provided to staff have required repairs and what was the total amount spent on repairs for each of the financial years 2007/08 to date?*
- *How many iphones provided to staff have been lost for each of the financial years 2007/08 to date?*
- *How many iphones provided to staff have been destroyed or damaged beyond repair for each of the financial years 2007/08 to date?*

On 17 September 2015, I wrote to you advising that I was extending the time limit for deciding on your request by an additional 40 working days.

## **Background**

In 2012/13, the Treasury became the host agency for a shared services model to provide Finance, Information Management, Human Resources, and IT services to the Treasury, the State Services Commission, and the Department of Prime Minister and Cabinet. Since then, the costs for the purchase of devices for those entities have been paid by Treasury and charged back on an allocation basis (rather than by transaction). Consequently, the information on devices purchased by all three agencies is contained in this response as it would require additional work, and in some circumstances, may not be possible to split out each entity's cost down to the level that you have requested.

We have analysed the total costs paid to our cell phone provider (Vodafone) from 2012/13, excluding costs for landlines and faxes. It is possible that other costs may be included. To more accurately address your request would have involved line-by-line analysis across a large number of transactions even within one year. This would have been an onerous task for officials and required diversion of significant resources. It is possible that the information could have been obtained for years prior to 2012/13, but this was captured in a different way in the financial system and the level of detail may not have been consistent.

We request that you note that the financial information on the total cost of devices for the three central agencies has been included as a combined response by the Treasury from 2012/13 onwards. We also note that financial data includes all costs paid to Vodafone, excluding landline and fax charges, on the basis that you have agreed to restrict your request with respect to financial information in this way because it would have been an onerous task to provide it at the detail originally requested, and would have diverted significant resources. Consequently, we have amended the relevant parts of your request to replace them with financial information relating to the total cost of devices paid by Treasury to Vodafone, with Treasury results including information for all three central agencies from 2012/13 onwards.

### How many cell phones have been provided to staff for each of the financial years 2012/13 to date by model type?

- *How many cell phones have been provided to Treasury staff*
  - 2012/13 = 86
  - 2013/14 = 116
  - 2014/15 = 149

*Breakdown by model type for Treasury*

<b>2012/13</b>	<b>Treasury</b>
LG	1
Nokia	9
BlackBerry	75
Samsung	1

<b>2013/14</b>	<b>Treasury</b>
Nokia	4
BlackBerry	104
Samsung	4
iPhone	4

<b>2014/15</b>	<b>Treasury</b>
Nokia	2
BlackBerry	134
Samsung	3
iPhone	10

How many iPhones have been provided to staff for each of the financial years 2012/13 to date by model type?

- *How many iPhones (by model type) have been provided to Treasury staff*

<b>Year</b>	<b>iPhone 4s</b>	<b>iPhone 5s</b>	<b>Total</b>
2012/13	0	0	0
2013/14	1	3	4
2014/15	0	10	10

What is the total cost for cell phones, including hardware, software, repairs, and calling/messaging/data plans provided to staff?

- *Total cell phone costs paid by Treasury between 2007/08 and 2011/12 (Treasury only)*

<b>Year</b>	<b>Cell phone costs \$</b>
2007/8	7,738
2008/9	23,618
2009/10	47,758
2010/11	13,404
2011/12	3,088

- *Total cell phone costs paid by Treasury on behalf of the three central agencies since 2012/13*

<b>Year</b>	<b>Cell phone costs \$</b>
2012/13	70,850
2013/14	157,083
2014/15	145,044
2015 – 2016 Year to August	22,317

How many cell phones provided to staff have been lost for each of the financial years 2012/13 onwards?

This information is not recorded by the Treasury.

How many cell phones provided to staff have been destroyed or damaged beyond repair for each of the financial years 2012/13 onwards?

This information is not recorded by the Treasury.

How many cell phones provided to staff have required repairs for each of the financial years 2012/13 onwards?

The Treasury has not paid to repair any cell phones for the financial years 2012/13 onwards. Cell phones under warranty are covered by warranty clauses, so there is no cost to the central agencies. It generally costs more to repair a cell phone than it does to buy a replacement, in each case, the cost/benefit is evaluated and the most cost efficient option is taken.

How many iPhones provided to staff have been destroyed or damaged beyond repair for each of the financial years 2012/13 to date?

This information is not recorded by the Treasury.

Please note that this letter (with your personal details removed) may be published on the Treasury website. This fully covers the information you requested. You have the right to ask the Ombudsman to investigate and review my decision.

Yours sincerely

Sara Brownlie  
**Finance Manager**