

# *Performance Information for Appropriations*

## *Vote Immigration*

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MINISTER(S) RESPONSIBLE FOR APPROPRIATIONS: Minister of Immigration (M38)

ADMINISTERING DEPARTMENT: Department of Labour

MINISTER RESPONSIBLE FOR DEPARTMENT OF LABOUR: Minister of Labour

## Part 1 - Summary of the Vote

### Part 1.1 - Overview of the Vote

The Minister of Immigration is responsible for appropriations in the Vote for the 2008/09 financial year covering the following:

Departmental appropriations consisting of:

- a total of \$2.253 million for the creation of the regulatory framework for persons who give immigration advice as part of the new immigration Advisers Authority
- a total of \$171.014 million on purchasing services to increase the capacity of New Zealand through immigration, and
- a total of \$18.122 million on purchasing services to position New Zealand as an international citizen with immigration-related interests and obligations.

Non-departmental appropriations consisting of:

- a total of \$2.577 million for the Residence Review Board (RRB), Removal Review Authority (RRA) and Refugee Status Appeals Authority (RSAA) members' salaries, fees and allowances.

Details of these appropriations are set out in Parts 2-6 below.

### Part 1.2 - High-Level Objectives of the Vote

#### Contribution of Appropriations to Government Priorities and Outcomes

Government Priorities - Themes / Sub-themes	Government Outcomes	Appropriations
Economic Transformation	New Zealand will be internationally competitive New Zealand will have the skills, labour and talent it needs	Services to Increase the Capacity of New Zealand through Immigration
National Identity	The interests of consumers receiving immigration advice will be promoted and protected, and the reputation of New Zealand as a migration destination will be enhanced	Immigration Advisers Authority
	New Zealand will have secure and stable borders	Services to Increase the Capacity of New Zealand through Immigration
	New Zealand will have strong connections and relationships with the rest of the world	Services to Position New Zealand as an International Citizen with Immigration-Related Interests and Obligations
Families - Young and Old	Migrants will settle well and integrate into communities	Services to Increase the Capacity of New Zealand through Immigration
	Refugees will settle well and integrate into communities	Services to Position New Zealand as an International Citizen with Immigration-Related Interests and Obligations

## Part 1.3 - Trends in the Vote

### Summary of Financial Activity

	2003/04	2004/05	2005/06	2006/07	2007/08		2008/09			2009/10	2010/11	2011/12
	Actual \$000	Actual \$000	Actual \$000	Actual \$000	Budgeted \$000	Estimated Actual \$000	Departmental Transactions Budget \$000	Non- Departmental Transactions Budget \$000	Total Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
<b>Appropriations</b>												
Output Expenses	100,718	134,149	167,266	158,626	177,135	168,424	191,389	-	191,389	183,767	183,274	182,902
Benefits and Other Unrequited Expenses	-	-	-	-	-	-	N/A	-	-	-	-	-
Borrowing Expenses	-	-	-	-	-	-	-	-	-	-	-	-
Other Expenses	-	-	-	607	2,577	2,577	-	2,577	2,577	2,577	2,577	2,577
Capital Expenditure	-	-	-	-	-	-	-	-	-	-	-	-
Intelligence and Security Department Expenses and Capital Expenditure	-	-	-	-	-	-	-	N/A	-	-	-	-
<b>Total Appropriations</b>	100,718	134,149	167,266	159,233	179,712	171,001	191,389	2,577	193,966	186,344	185,851	185,479
<b>Crown Revenue and Receipts</b>												
Tax Revenue	-	-	-	-	-	-	N/A	N/A	-	-	-	-
Non-Tax Revenue	5,916	11,492	12,912	16,366	11,528	11,528	N/A	N/A	11,528	11,528	11,528	11,528
Capital Receipts	-	-	-	-	-	-	N/A	N/A	-	-	-	-
<b>Total Crown Revenue and Receipts</b>	5,916	11,492	12,912	16,366	11,528	11,528	N/A	N/A	11,528	11,528	11,528	11,528

## Budget Policy Initiatives

Policy Initiative	Appropriation	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Stabilise Immigration Application Management System (AMS)	Services to Increase the Capacity of New Zealand Through Immigration Departmental Output Expense (General)	-	150	-	-	-
Inter-Agency Resource Needs for Trade Agreements	Services to Position New Zealand as an International Citizen with Immigration-Related Interests and Obligations Departmental Output Expense (General)	-	1,270	-	-	-

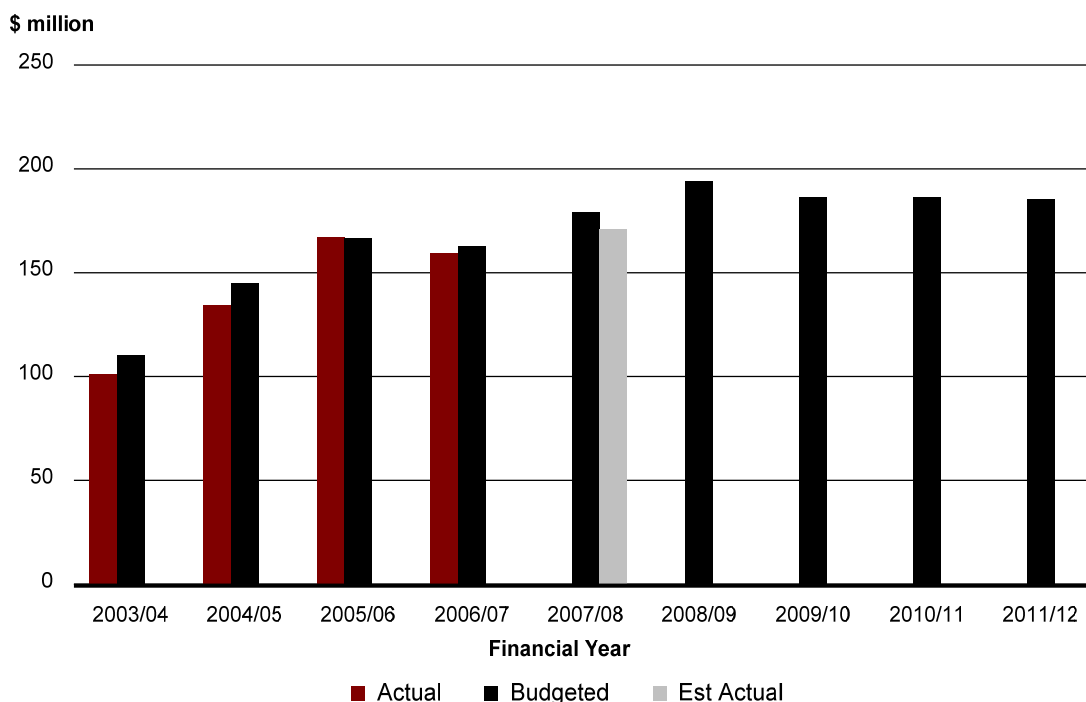
## Analysis of Significant Trends

### *Total Vote: All Appropriations*

Significant changes in departmental and non-departmental appropriations in Vote Immigration are discussed briefly below.

Trends in comparative actual and estimated total expenses are shown in Figure 1 below, including budgeted and estimated actual figures for the preceding year.

**Figure 1** - Trends in total actual and estimated expenses



Source: Department of Labour

### *Commentary*

Over the past five years, the Department has embarked on a number of significant projects in line with the view to increase the skill base and labour force in New Zealand. The Department has experienced significant funding changes arising from the following activities:

- Increased volumes of all temporary applications.

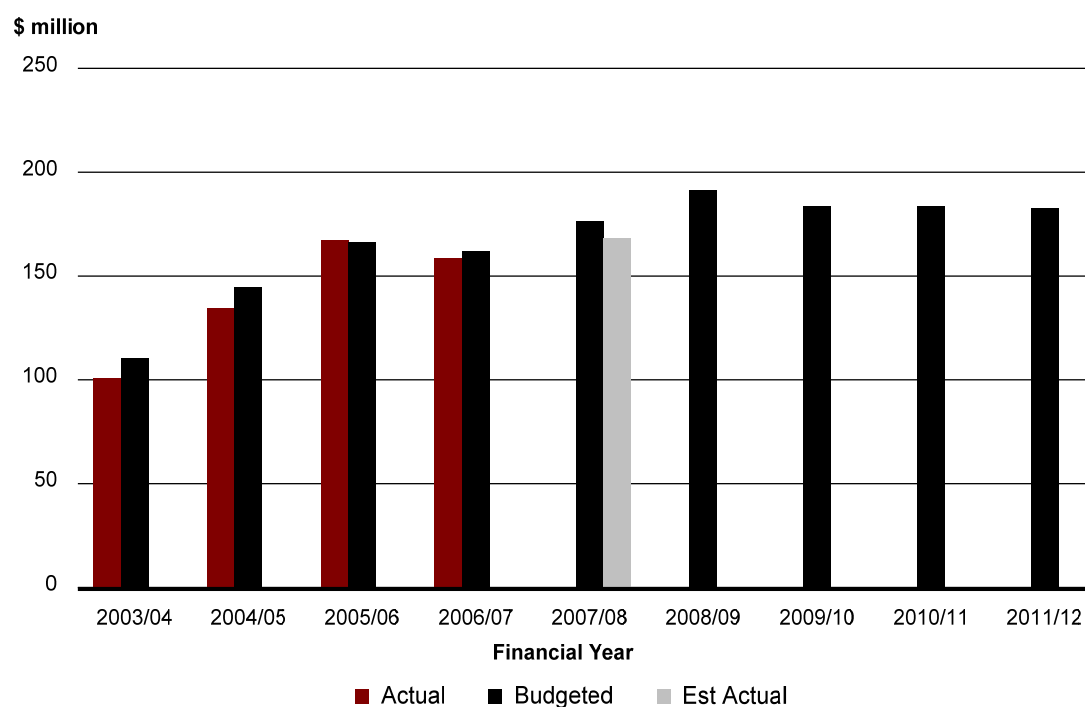
- Changes to the New Zealand Residence Programme (formerly the Immigration Programme), with emphasis on the new Skilled Migrants Category and Family Streams.
- Changes to the New Zealand Settlement Strategy, with emphasis on the national network of migrant resource services and Refugee and Migrant Service.
- Activity associated with investigations, removals and voluntary departures fluctuates each year dependant on volumes of applications.
- Development of the new Immigration Business Transformation Project.
- A review of immigration fees principles and subsequent increase in fees.

### *Output Expenses - Departmental and Non-Departmental*

Significant changes in departmental and non-departmental appropriations in Vote Immigration are discussed briefly below.

Trends in comparative actual and estimated total expenses and capital expenditure are shown in Figure 2 below, including budgeted and estimated actual figures for the preceding year.

**Figure 2** - Trends in total actual and estimated expenses for both departmental and non-departmental output expenses



Source: Department of Labour

### *Commentary*

Over the past five years, the Vote Immigration appropriation has been steadily increasing in response to increasing demand for visas and permits. Increased security concerns have also resulted in more spending on border security. The Vote has generally been underspent during the period due to the lag between the increasing demand and the Department's capacity to increase services, and demand in offshore jurisdictions is difficult to forecast accurately. There are natural delays in recruiting and training suitable staff, as well as capacity issues with systems and accommodation. The Department has improved its management ability to move resources in response to demand, but time lags will remain and the use of expense transfers, where appropriate, will continue to be sought.

## Part 2 - Details and Expected Performance for Output Expenses

### Part 2.1 - Departmental Output Expenses

#### Intended Impacts, Outcomes and Objectives

Intended Impacts, Outcomes or Objectives of Appropriations	Appropriations
<p><b>Outcome:</b> New Zealand will prosper and be enriched through its connections with the rest of the world.</p> <p><b>Impact:</b> The interests of consumers receiving immigration advice will be promoted and protected, and the reputation of New Zealand as a migration destination will be enhanced, by providing for the regulation of persons who give immigration advice.</p>	Immigration Advisers Authority
<p><b>Outcome:</b> New Zealand businesses will be able to recruit and retain the skilled workers they need to be internationally competitive.</p> <p><b>Impact:</b> Business investment in New Zealand will increase; New Zealand will have the skills it needs to increase labour productivity; New Zealand's settlement strategy will assist migrants to settle; and preventing the entry of those who pose a security risk and removing those without the legal right to be in New Zealand will reduce the risk to New Zealand.</p>	Services to Increase the Capacity of New Zealand Through Immigration
<p><b>Outcome:</b> New Zealand will prosper and be enriched through its connections with the rest of the world.</p> <p><b>Impact:</b> New Zealand will build relationships with other countries particularly the Pacific region, and refugees will settle well and integrate into communities.</p>	Services to Position New Zealand as an International Citizen with Immigration Related-Interests and Obligations

#### Immigration Advisers Authority (M38)

##### *Scope of Appropriation*

Regulation of persons who give immigration advice, and facilitation of education and professional development and of public awareness by the Immigration Advisers Authority, pursuant to the functions described in section 35 of the Immigration Advisers Licensing Act 2007.

##### *Expenses and Revenue*

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	2,305	1,814	2,253
Revenue from the Crown	2,305	2,305	532
Revenue from Others	-	-	1,721

##### *Reasons for Change in Appropriation*

This new appropriation is in line with the passing of the Immigration Advisers Licensing Act 2007. The establishment of the Immigration Advisers Authority will initially be funded by the Government, but future years will see the majority of the funding received from the immigration adviser industry.

### *Output Performance Measures and Standards*

Performance Measures	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
New licence applications are processed within 40 working days of receiving a full application.	-	-	100%
Renewal licence applications are processed within 30 working days of receiving a full application.	-	-	100%
Open complaint cases are less than one year old.	-	-	At least 85%
Cases brought by the Immigration Advisers Authority to the District Court are successful.	-	-	100%

### *Conditions on Use of Appropriation*

Reference	Conditions
Immigration Advisers Licensing Act 2007	<p>The Act came into effect in New Zealand on 4 May 2007. It requires Immigration Advisers to be licensed. It also established the Immigration Advisers Authority that will license Immigration Advisers, both in New Zealand and offshore.</p> <ul style="list-style-type: none"> <li>• The Authority will keep a publicly available register of licensed Immigration Advisers.</li> <li>• The Authority will administer complaints against licensed advisers and take enforcement action against agents not licensed.</li> <li>• The Authority will accept licensing applications from 4 May 2008.</li> </ul>

## **Services to Increase the Capacity of New Zealand Through Immigration (M38)**

### *Scope of Appropriation*

Provision of migrant customer services that include facilitation, decision making and border risk management, response to settlement needs and community initiatives to encourage migrant participation. Provision of related advice on appropriate policy settings, research and evaluation, Ministerial services and support services for Residence Review Board and Removal Review Authority, is also funded by this appropriation.

### *Expenses and Revenue*

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	158,277	150,754	171,014
Revenue from the Crown	56,675	56,675	61,792
Revenue from Others	109,971	109,971	115,024

### *Reasons for Change in Appropriation*

The Department completed a review of the immigration fees during the 2006/07 year and revised the volumes for migrant services in line with expectations under current Government policy. The increase in revenue will fund the forecast expenditure resulting from increased costs and workloads. Any surpluses from the fee-funded parts of the business will be recorded in the Visas and Permits Memorandum Account.

### *Output Performance Measures and Standards*

Performance Measures	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
The number of people approved for residence.	45 - 50,000	47,000	Set annually by Cabinet (NZRP numbers have not been set by Cabinet as yet)
The number of principal applicants approved under the Skilled Migrant Category.	Report quarterly	Report quarterly	Report quarterly
The number of people approved for residence under the Samoan Quota and Pacific Access Category.	1,750	1,750	1,500

### *Conditions on Use of Appropriation*

Reference	Conditions
Immigration Act 1987	The legislative foundation prescribes the activities able to be undertaken under this appropriation in general and in particular. The reference documents provide further, detailed information.
Government Immigration Policy	
Government Residence Policy	
Immigration Regulations 1999	

### *Memorandum Account*

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Opening Balance at 1 July	1,449	(1,684)	6,362
Revenue	80,326	103,926	104,466
Expenses	(85,634)	(95,557)	(98,664)
Transfers and Adjustments	(323)	(323)	(323)
Closing Balance at 30 June	(4,182)	6,362	11,841

The Estimated Actuals figures increased significantly over those budgeted for 2007/08 following a comprehensive review of Visa and Permit Fees which took effect from the end of July 2007. Fees had not changed for several years and as a result revenue had been constrained. Expenditure had also remained low due to activity being curtailed to fit within the revenue available.



### Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Suspension of Thai Visa Waiver	2002/03	1,858	1,858	1,858	1,858	1,858
New Fees for Student Visas	2002/03	390	390	390	390	390
Zimbabwe Visa Waiver Suspension	2002/03	97	97	97	97	97
Security/Counter Terrorism: Physical and Personnel Security Measures	2002/03	116	116	116	116	116
Targeting Key Skills in Immigration to enable the implementation of the new business strategy	2003/04	3,135	3,135	3,135	3,135	3,135
To increase funding to minimise the adverse impacts of immigration on New Zealand's society and infrastructure	2003/04	4,276	4,276	4,276	4,276	4,276
Additional funding to achieve and maintain the timely determination of refugee claims	2003/04	2,206	2,206	2,206	2,206	2,206
Travel funding for Refugee Quota	2003/04	541	541	541	541	541
New Skilled Migrant Category Points Allocations	2003/04	2,940	2,940	2,940	2,940	2,940
Skilled Migrant Category Fees	2003/04	1,402	1,402	1,402	1,402	1,402
Maximising Outcomes from Working Holiday Schemes	2003/04	2,114	2,114	2,114	2,114	2,114
Connecting globally to meet employer's skills needs from offshore labour markets	2004/05	708	708	708	708	708
Settlement Package - Migrant resource services	2004/05	3,010	3,010	3,010	3,010	3,010
Settlement Package - National Settlement Structure	2004/05	224	224	224	224	224
Strengthening service delivery	2004/05	3,159	3,159	3,159	3,159	3,159
Managing adverse impacts on health services	2004/05	1,548	1,548	1,548	1,548	1,548
Meeting immigration-related international obligations	2004/05	394	394	394	394	394
Enhancing NZIS security capability	2004/05	706	706	706	706	706
Enhancing Customs and Immigrations systems integration	2004/05	356	356	356	356	356
Enhanced Outcomes from the Samoan Quota Scheme	2004/05	260	260	260	260	260
Enhanced Outcomes from the Pacific Access Category	2004/05	228	228	228	228	228
Immigration Investment Policy	2004/05	100	100	100	100	100
Departmental Capability	2004/05	3,522	3,522	3,522	3,522	3,522
Skilled Migrant Category and Health Screening	2004/05	287	287	287	287	287
Enhanced Border and Offshore Security	2005/06	3,280	3,013	3,013	3,013	3,013
Improved Immigration Services to Deliver the Immigration Programme	2005/06	2,346	2,346	2,346	2,346	2,346
Keeping in Touch: New Opportunities for Expatriate New Zealanders	2005/06	1,054	-	-	-	-
Development of new Immigration Business Model	2005/06	445	445	445	445	445
Skilled Migrant Selection and Excess Demand for Residence	2005/06	235	235	235	235	235
Immediate Investment in Border Security	2006/07	4,000	4,000	4,000	4,000	4,000

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Temporary Work Policy: Recognised Seasonal Employer Scheme	2006/07	1,406	1,406	1,406	1,406	1,406
Information Communication Technology Infrastructure Investment	2007/08	442	3,857	4,869	5,577	5,577
2007/08 Migrant Levy Review and Allocation	2007/08	2,548	2,824	2,811	2,831	2,831
Immigration Fees Review	2007/08	9,409	10,669	10,595	10,595	10,595
Immigration Business Transformation	2007/08	3,300	5,000	-	-	-
Location of the Immigration and Protection Tribunal	2007/08	-	313	45	45	45
Immigration Act Review: Contingency Drawdown	2007/08	516	1,763	1,777	1,660	1,660
Migrant Levy Review and Fund Allocation 2008/09	2008/09	-	662	663	503	207
Stabilise Immigration Application Management System (AMS)	2008/09	-	150	-	-	-

## Services to Position New Zealand as an International Citizen with Immigration-Related Interests and Obligations (M38)

### *Scope of Appropriation*

Provision of refugee customer services that include selection, travel and resettlement of quota refugees and refugee status determinations and support processes for claimants. Participation in multilateral initiatives, the preparedness to respond to a humanitarian crisis, the provision of related advice on appropriate policy settings, research and evaluation, and support services for Refugee Status Appeal Authority is also funded by this appropriation.

### *Expenses and Revenue*

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	16,553	15,856	18,122
Revenue from the Crown	14,183	14,183	15,754
Revenue from Others	2,370	2,370	2,368

### *Reasons for Change in Appropriation*

The main reason for the change in appropriation is an increase in funding arising from a budget initiative in 2008/09.

### Output Performance Measures and Standards

Performance Measures	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
The number of UNHCR mandated refugees who travel to New Zealand and undertake an initial settlement programme.	750	750	750
The number of new refugee status claims determined, including subsequent claims.	315	265	265

### Conditions on Use of Appropriation

Reference	Conditions
Immigration Act 1987	The legislative foundation prescribes the activities able to be undertaken under this appropriation in general and in particular. The reference documents provide further, detailed information.
Government Immigration Policy	
Immigration Regulations 1999	

### Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Meeting immigration-related international obligations	2004/05	252	252	252	252	252
Settlement Package - Refugee and Migrant Service	2004/05	1,333	1,333	1,333	1,333	1,333
Departmental Capability	2004/05	749	749	749	749	749
Enhanced Border and Offshore Security	2005/06	146	146	146	146	146
Maximising Gains from Trade Negotiations	2005/06	272	113	81	81	81
Temporary Work Policy: Recognised Seasonal Employer Scheme	2006/07	738	738	788	-	-
Information Communication Technology Infrastructure Investment	2007/08	19	170	217	249	249
Location of the Immigration and Protection Tribunal	2007/08	-	381	56	56	56
Witness Relocation Arrangements with the International Criminal Court and the International Criminal Tribunal for Rwanda	2007/08	-	56	36	36	36
Inter-Agency Resource Needs for Trade Agreements	2008/09	-	1,270	-	-	-

## Part 5 - Details and Expected Results for Other Expenses

### Part 5.2 - Non-Departmental Other Expenses

#### Intended Impacts, Outcomes and Objectives

Intended Impacts, Outcomes or Objectives of Appropriations	Appropriations
The judicial functions of the Residence Review Board, Removal Review Authority, and Refugee Status Appeals Authority will be efficient and independent.	Residence Review Board, Removal Review Authority, and Refugee Status Appeals Authority Members' Salaries and Allowances

#### RRB, RRA and RSAA Members' Salaries and Allowances (M38)

##### *Scope of Appropriation*

Fees, Salaries and Allowances for Members of the Residence Review Board (RRB), the Removal Review Authority (RRA) and the Refugee Status Appeal Authority (RSAA).

##### *Expenses*

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	2,577	2,577	2,577

##### *Expected Results*

	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
The judicial functions of the Residence Review Board, Removal Review Authority, and Refugee Status Appeals Authority will be efficient and independent.	Achieved	Achieved	Achieved

### *Conditions on Use of Appropriation*

Reference	Conditions
Residence Review Board - Immigration Act 1987: Section 18C	The Residence Review Board decides appeals brought under section 18C of the Immigration Act against the refusal of a visa officer or an immigration officer of Immigration New Zealand (Department of Labour) to grant an application for a residence visa or a residence permit.
Removal Review Authority - Immigration Act 1987: Section 47	The Removal Review Authority decides appeals brought under section 47 of the Immigration Act against the requirement for a person who is unlawfully in New Zealand to leave New Zealand.
Refugee Status Appeals Authority - Immigration Amendment Act 1999	The New Zealand Refugee Status Appeals Authority determines appeals from decisions of the Refugee Status Branch of Immigration New Zealand (Department of Labour) declining or cancelling refugee status.

### **Reporting Mechanisms**

Appropriation	Reporting Mechanism
Residence Review Board, Removal Review Authority, and Refugee Status Appeals Authority Members' Salaries and Allowances	Annual Report of the Residence Review Board Annual Report of the Removal Review Authority Annual Report of the Refugee Status Appeals Authority

The above table indicates the mechanisms to be used for reporting actual performance for each non-departmental other expenses appropriation.